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Date: Oct. 19, 2004

COMMISSIONER OF PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-142XX

Sir:

In re application of: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK FROM INFORMATION PROVIDED AT A DATA TERMINAL

Transmitted herewith is an **amendment (consisting of 11 pages)** in the above-identified application. The following checked items are applicable:

☒ A Petition for Extension of Time for 3 month(s) is hereby made, under §1.136(a); the fee in the amount of \$980.00 is enclosed per §1.17.

☐ _____ is hereby appointed Associate Attorney by:
Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

☒ Other: RCE consisting of 1 page with RCE fee in the amount of \$790.00.

☒ Check number 13897 in the amount of 1,770.00, consisting of \$790.00 for the RCE fee and \$980.00 for the ext extension for response within third month.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$88.00 =	
Total 24	- 20	=	x \$20.00 =	
[] Multiple Dependent Claims (1 st presentation)			+ \$300.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

☒ No additional claim fee.

☒ In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on Oct. 19, 2004.

SUBMIT IN TRIPLICATE

Paul J. Kroon Jr.
Attorney of Record: Paul J. Kroon
Registration No. 51,902